



 **SPARKSUPPORT** GLOBAL TECH

SPARKSUPPORT GLOBAL TECH HSE SOLUTIONS

www.sparksupport.ae

ABOUT SPARKSUPPORT

- ◆ A trusted offshore IT service provider with 20 years of experience
- ◆ Serving clients across global markets world wide
- ◆ Expertise in building, managing & scaling technology teams
- ◆ Proven track record in reliable & scalable IT solutions
- ◆ Strong focus on quality delivery

Certifications & Security

- ◆ ISO 27001:2022 Certified
 - ✓ Strong data protection practices
 - ✓ Secure processes
 - ✓ Reliable service delivery
- ◆ VAPT Certified (Vulnerability Assessment & Penetration Testing)
 - ✓ Ensuring robust application & infrastructure security
 - ✓ Proactive risk identification & mitigation

**BUILDING SCALABLE
TECHNOLOGY SOLUTIONS
FOR GLOBAL BUSINESSES**



VISIONARY LEADERS



SHIJIL T.S

CEO OF SPARKSUPPORT

Leads the company with a clear vision for innovation, growth, and global service excellence, focusing on building strong client relationships and driving strategic initiatives that help organizations scale through reliable offshore IT solutions.



PREMSAI

CTO OF SPARKSUPPORT

Oversees the technology strategy and delivery, ensuring the adoption of modern technologies and best development practices. Drives technical excellence while leading teams to build scalable, secure, and high-performance solutions for global clients.

OUR PRODUCT SUITE

Purpose-built platforms for enterprises in UAE and global markets

SmartLearn LMS

AI-Powered Learning Platform

Enable scalable training, compliance, and workforce development

SparkFlow

Workflow Management System

Standardize processes and gain real-time operational visibility

SmartHireDesk

Hiring & Resource Management Platform

Streamline recruitment and manage talent efficiently



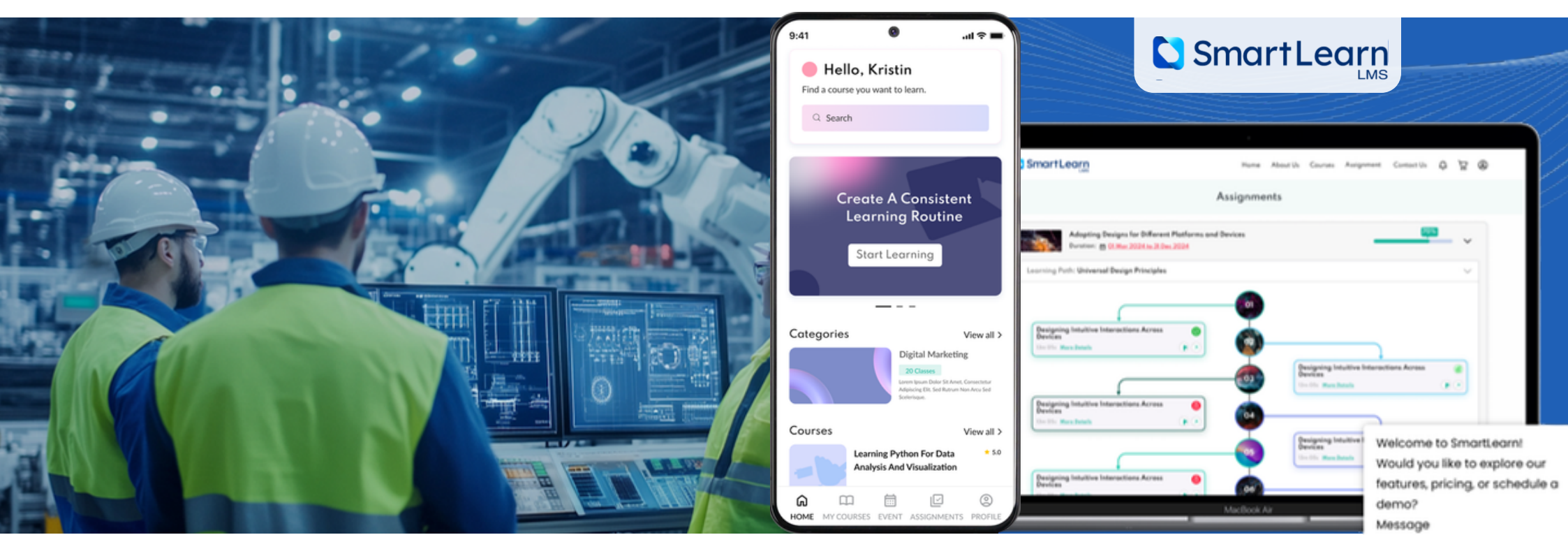
THREE PLATFORMS

ONE UNIFIED APPROACH TO ENTERPRISE EFFICIENCY

01 SMARTLEARN LMS

AI-Powered Corporate Learning Platform

- Designed for corporate training environments
- Strong focus on HSE (Health, Safety & Environment)
- Key features:
 - ✓ Centralized learning and development platform
 - ✓ Training delivery and course management
 - ✓ Learners progress tracking
 - ✓ Compliance and certification management
 - ✓ AI-assisted course creation (admin side)
 - ✓ White-labeling capabilities
- Ideal for:
 - ✓ Safety training
 - ✓ Regulatory compliance
 - ✓ Employee development

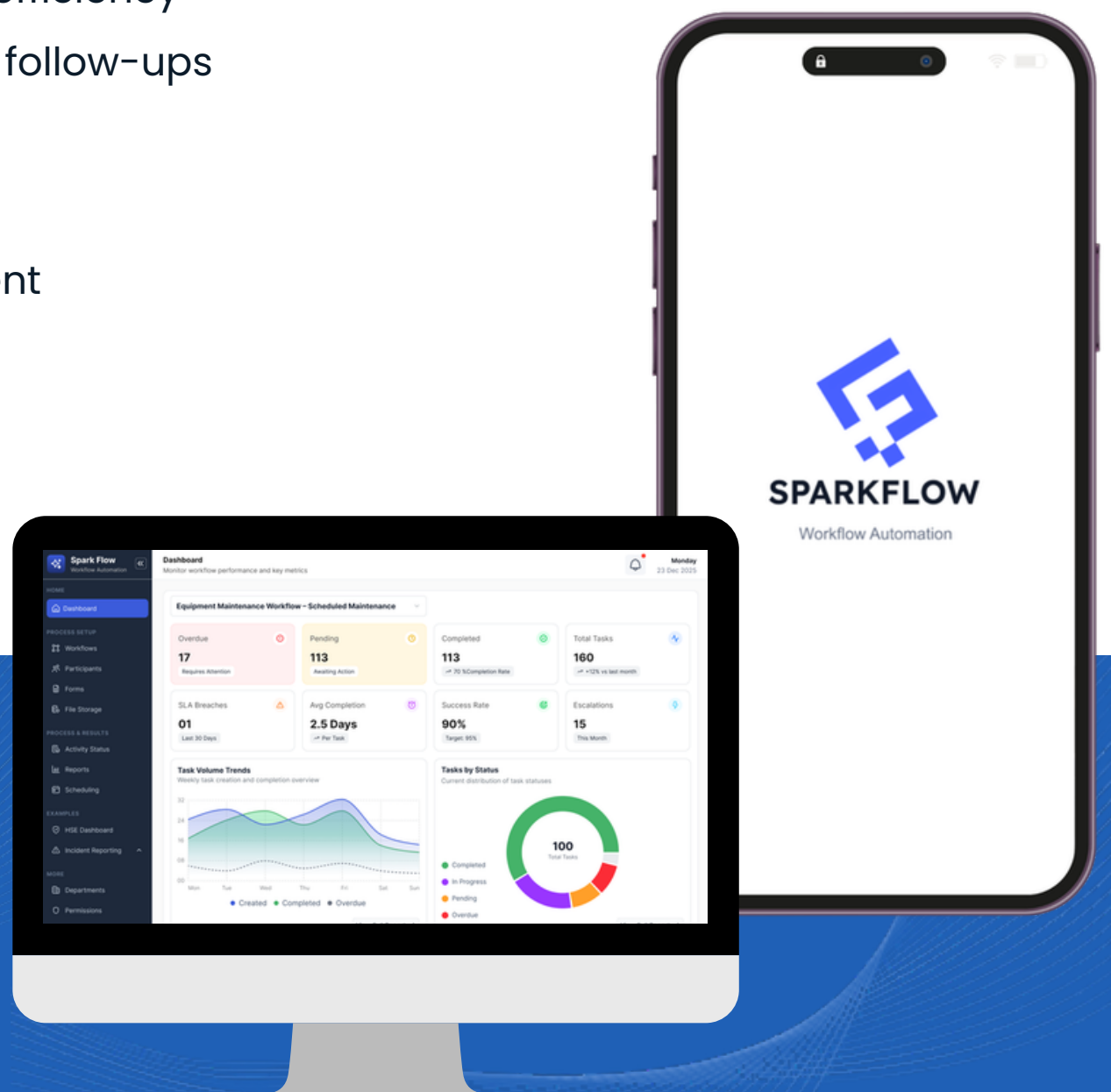


02 SPARKFLOW

Workflow Management Software

- Replaces unstructured email-based task tracking
- Key features:
 - ✓ Defined workflows with clear ownership
 - ✓ Task tracking with full visibility
 - ✓ Real-time progress monitoring
 - ✓ Cross-department coordination
- Benefits:
 - ✓ Improved accountability
 - ✓ Better operational efficiency
 - ✓ No missed tasks or follow-ups
- Ideal for:
 - ✓ Operations teams
 - ✓ Project management
 - ✓ Internal workflows

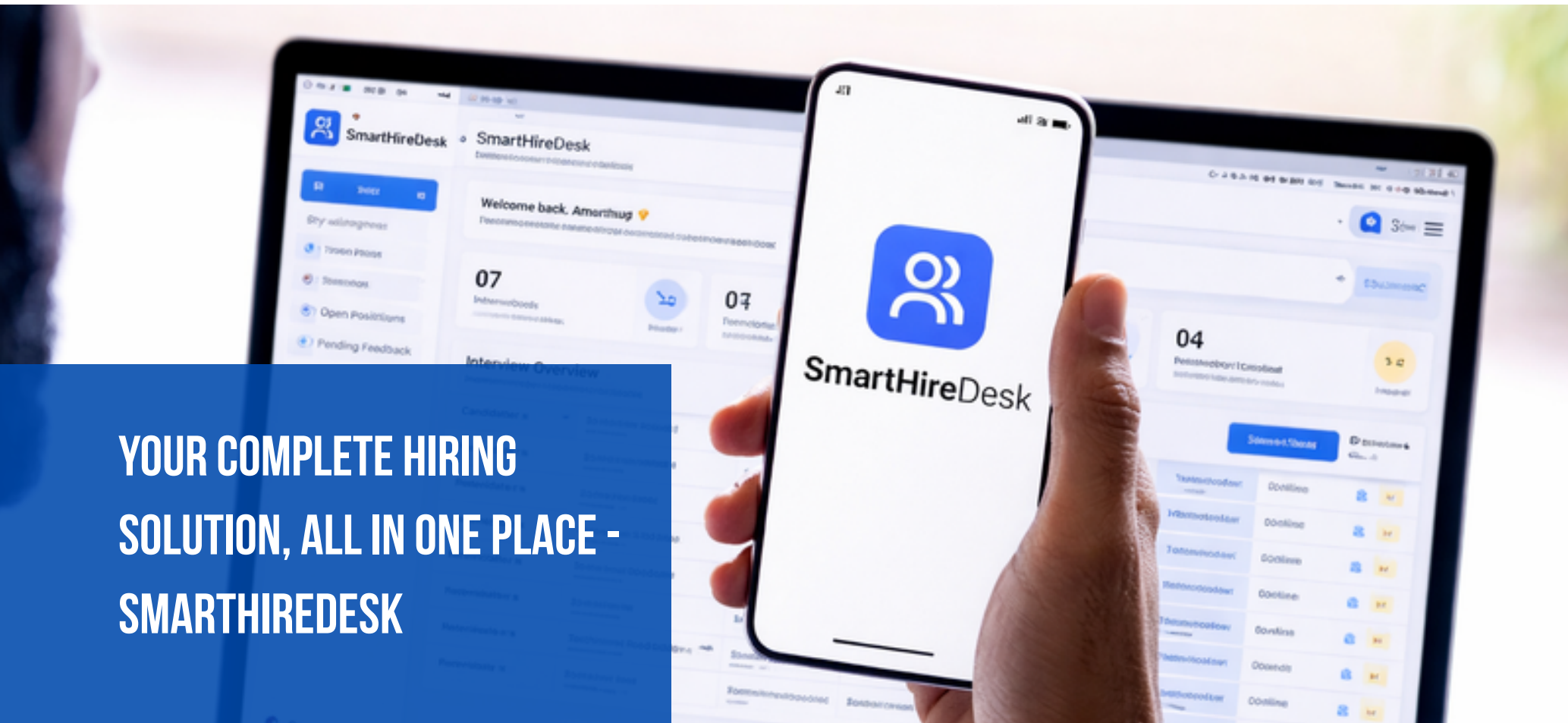
STANDARDIZE WORKFLOWS &
SCALE OPERATIONS WITH
CONFIDENCE



03 SMARTHIREDESK

AI-Powered Recruitment System

- End-to-end recruitment management solution
- Covers:
 - ✓ Job posting
 - ✓ Candidate tracking
 - ✓ Evaluation and selection
- Key features:
 - ✓ AI-driven candidate screening
 - ✓ Structured hiring workflows
 - ✓ Centralized dashboard
 - ✓ Data-driven decision-making
- Benefits:
 - ✓ Faster hiring process
 - ✓ Improved candidate quality
 - ✓ Better hiring visibility



**YOUR COMPLETE HIRING
SOLUTION, ALL IN ONE PLACE -
SMARTHIREDESK**

CREATIVE SERVICES

SPARKANIMATE

- ▶ 2D & 3D animation services for enterprises
- ▶ Cost-effective production with high quality output
- ▶ Specialized in:
 - ✓ HSE safety training videos
 - ✓ Compliance training content
 - ✓ Product explainer videos
 - ✓ Corporate presentations
- ▶ Helps:
 - ✓ Improve training engagement
 - ✓ Simplify complex concepts
 - ✓ Enhance communication impact



**MAKING SAFETY TRAINING
MORE ENGAGING &
EFFECTIVE**

WHY CHOOSE SPARKSUPPORT

COMMON CONCERNS

Limited availability and delayed responses

Inconsistent quality of service delivery

Concerns about data protection

Concerns about data security and protection

SPARKSUPPORT ADVANTAGE

24/7 Support for continuous assistance

High-quality and reliable solutions

ISO 27001:2022 certified security practices

Experienced experts across modern technologies



CONTACT US

PARTNER WITH SPARKSUPPORT

Delivering secure and scalable technology solutions that help organizations worldwide innovate, grow with confidence, and achieve long-term success.

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